

REPORT TO: Health Policy & Performance Board
DATE: 6th November 2012
REPORTING OFFICER: Strategic Director, Communities
PORTFOLIO: Health and Adults
SUBJECT: St Helens and Knowsley Teaching Hospitals
NHS Trust Quality Account 2011/12
WARD(S) Borough-wide

1.0 PURPOSE OF THE REPORT

1.1 To present the Health PPB with a summary of the St Helens and Knowsley Teaching Hospitals NHS Trust Quality Account 2011/12

2.0 RECOMMENDATION: That the Board note the summary report.

3.0 SUPPORTING INFORMATION

3.1 The Quality Account provides detailed information regarding what achievements St Helens and Knowsley Teaching Hospitals NHS Trust Account have made over the last year and what comparisons can be drawn from the previous years' performance.

3.2 Last year, the Trust set quality improvement targets of reducing falls, hospital acquired pressure sores and health care associated infections as part of patient safety programme. The Trust have managed to achieve these improvements and in the case of falls and pressure ulcers, the target has been exceeded.

3.3 In addition to these quality improvement targets, the Trust also monitors it's performance against 12 national quality targets. The Trust achieved 11/12 national quality targets, the exception being: the percentage of patients who have suffered a stroke and spent 90% of their time on a dedicated stroke unit. The target was 80% and the Trust achieved 78.3%.

3.4 The Trust has also scored well in both local and national patient experience surveys. The number of formal complaints has reduced for the sixth consecutive year, with 401 complaints received in 2011/12.

An 'Excellent' rating has also been achieved by the Trust in the Patient Environment Action Team assessments. This rating was across both St Helens and Whiston Hospitals and for all categories

including cleanliness, hygiene, infection control, the environment, accessibility, food and privacy and dignity.

4.0 POLICY IMPLICATIONS

4.1 None identified

5.0 OTHER/FINANCIAL IMPLICATIONS

5.1 None identified

6.0 IMPLICATIONS FOR THE COUNCIL'S PRIORITIES

6.1 Children & Young People in Halton

None identified

6.2 Employment, Learning & Skills in Halton

None identified

6.3 A Healthy Halton

The Quality Account demonstrates performance in various areas of health at St Helens and Knowsley Teaching Hospitals NHS Trust, to enable progress to be monitored and therefore improving outcomes for people using the services.

6.4 A Safer Halton

None identified

6.5 Halton's Urban Renewal

None identified

7.0 RISK ANALYSIS

7.1 Annual monitoring of the Quality Account ensures that priority areas for improvement are closely observed. Measures can then be put into place to improve standards where necessary.

8.0 EQUALITY AND DIVERSITY ISSUES

8.1 None identified

9.0 LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972

None under the meaning of the Act.